THEMATIC VOCABULARY TESTS

Vocabulary Test About COMPLAINTS Choose The Right Answer MCQ Exercise 157

15 questions · Choose the correct answer. Online test and answer key with explanations:
https://englishtestsonline.com/vocabulary-test-about-complaints-choose-the-right-answer-mcq-exercise-157/

Name: _____ Date: _____ Score: _____ / 15

1. I'm afraid we haven't got what you want in _____ at the moment, but we can order it for you.
A) reserve **B)** sale **C)** shop **D)** stock

2. If you do not have ready cash, you can always buy the goods on _____ purchase.
A) borrow **B)** hire **C)** lend **D)** rent

3. To remove the order form, please tear along the _____ line.
A) dotted **B)** marked **C)** pointed **D)** spotted

4. Every word processor we sell comes with a year's _____.
A) assurance **B)** guarantee
C) safeguard **D)** security

5. Buying in bulk _____ one to make substantial savings.
A) empowers **B)** enables
C) facilitates **D)** means

6. I took the shoes back to the shop, but the manager _____ to change them.
A) denied **B)** disliked
C) disagreed **D)** refused

7. I _____ you that goods will be delivered next week.
A) assure **B)** confirm
C) insist **D)** undertake

8. Although he was under no _____, the shopkeeper replaced the defective battery free of charge.
A) authority **B)** guarantee
C) obligation **D)** urgency

9. If you are not entirely _____ with our product, we will refund your money in full.
A) agreeable **B)** convinced
C) favourable **D)** satisfied

10. As we can no longer wait for the delivery of our order, we will have to _____ it.
A) cancel **B)** delay
C) postpone **D)** refuse

11. We are _____ your request and will reply shortly.
A) considering **B)** noticing
C) searching **D)** thinking

12. I'd like to _____ this TV I bought from you last week. There seems to be something wrong with it.
A) alter **B)** change
C) remove **D)** turn over

13. I'll have to take the toy back to the shop to exchange it because the mechanism is _____.
A) blame **B)** defect **C)** false **D)** faulty

14. This set is the only one of its kind, so none of the cups can be _____.
A) copied **B)** exchanged
C) replaced **D)** substituted

15. If _____ develops in your new TV within six months of purchase, you will be _____ to a replacement.
A) a mistake / allowed
B) a fault / entitled
C) an error / guaranteed
D) damage / permitted

Finished? Check your answers online
Get your score with instant feedback, and download the **answer key with explanations**, on the test page:
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